

CROSS VIEW COMMUNICATION

WELCOME!

MANY WAYS TO STAY IN TOUCH

- ▶ Weekly Connections in Sunday bulletin
- ▶ The Clarion in email
- ▶ Calendar in email
- ▶ Cross View Connect
- ▶ Facebook ([facebook.com/CrossViewLutheran](https://www.facebook.com/CrossViewLutheran))
- ▶ Connect Pads in pews
- ▶ Voters' Meetings

MANY WAYS TO SUPPORT THE MISSION

- ▶ Traditional contribution envelopes
- ▶ Direct deposit through “Simply Giving”
- ▶ Via Text
- ▶ Stocks, Mutual Funds, Donor-Advised Funds, IRA Distributions
- ▶ Thrivent Choice, Amazon Smile, Employer Matching
- ▶ Need help? contact renee@crossview.net

MANY WAYS TO SUPPORT ONE ANOTHER

- ▶ Bulletin prayer list
- ▶ Stephen Ministry
- ▶ Serving With Joy – Emergency Relief
- ▶ Spiritual Care Ministry Action Team
- ▶ Home Visitation

WWW.CROSSVIEW.NET/QUICKSTART

CROSS VIEW

CONNECT

CROSS VIEW CONNECT TRAINING

WIFI: CV-GUEST

PASSWORD: Welcome!

CROSS VIEW CONNECT TRAINING

HOTSPOT: JOHN'S IPHONE

PASSWORD: Welcome!

CROSS VIEW CONNECT TRAINING

QUICK-START GUIDE

crossview.net / quickstart

WHAT WE'LL COVER TODAY

- ▶ Review important guidelines
- ▶ Log in to CONNECT
- ▶ Update family profiles
- ▶ Update privacy settings
- ▶ Review your groups
- ▶ Set up alerts

WHAT WE'LL COVER TODAY

- ▶ Learn to use giving history
- ▶ Learn to search the directory
- ▶ Register for an event
- ▶ Learn to use CONNECT on phones and tablets
- ▶ Answer common questions
- ▶ See how to get help

**BY ACCESSING CROSS VIEW
CONNECT, YOU ARE AGREEING TO
ABIDE BY THESE GUIDELINES...**

**PERSONAL INFORMATION WITHIN
CROSS VIEW CONNECT AND ON
ANY CHURCH DIRECTORY...**

**MAY BE USED ONLY FOR
CHURCH-RELATED ACTIVITIES.**

**IT MAY NOT BE USED FOR
PERSONAL BUSINESS.**

CROSS VIEW
CONNECT

CROSS VIEW CONNECT TRAINING

PHONES & TABLETS

CROSS VIEW CONNECT TRAINING

COMMON QUESTIONS

COMMON QUESTIONS

- ▶ Why do I need this?
 - ▶ CONNECT allows you to keep your information current, helps staff keep you informed, and helps you connect with other members easily.
- ▶ How do I sign in as my spouse or child?
 - ▶ Each account requires a different email address

COMMON QUESTIONS

- ▶ I'd like to change my email address
 - ▶ Once signed in, you may change it in account settings. Or please call the church office for help.
- ▶ I would like to change who is assigned as the "primary" contact in my family.
 - ▶ Please send an email to connect@crossview.net or call the church office.

COMMON QUESTIONS

- ▶ Is this really that secure?
 - ▶ CONNECT uses common, high-level security to protect your information. It is password protected and only staff administrators have access to sensitive information.
- ▶ What's happening to the members-only area on our web site?
 - ▶ It has been discontinued. Council minutes, The Clarion, and Worship Assistant schedules are all posted on CONNECT.

COMMON QUESTIONS

- ▶ I did not get an invite email. Why don't you like me?
 - ▶ Cross View loves you. The church may just have the wrong email address. Or the email may have ended up in your "junk email" folder. Remember all accounts require their own email address. Please call the office and ask them to send you an invite to your current email address.
- ▶ I like paper. Can I just get a printed copy of the directory?
 - ▶ YES! Please just ask for one from the church office.

CROSS VIEW CONNECT TRAINING

NEED HELP?

CROSS VIEW CONNECT TRAINING

EMAIL: CONNECT@CROSSVIEW.NET

CALL: 952-941-1094

CROSS VIEW CONNECT